# NCWORKS COMMISSION

## August 12, 2020 Webinar



Make sure to <u>MUTE</u> your microphone on the taskbar

Make sure you have followed instructions on your key pad



If you have audio or visual difficulties, please let us know via the <u>Question Box</u> and we will assist you.

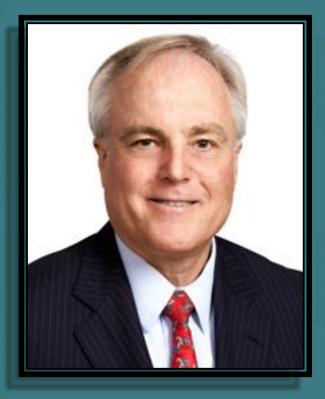
# Webinar Instructions



### Welcome



# Tony Copeland, Secretary NC Department of Commerce

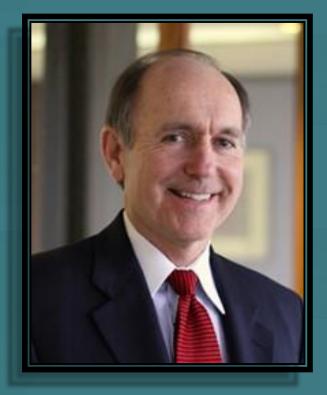




### **Opening Remarks**



## Tom Rabon, Chair NCWorks Commission





## COVID-19 Updates



## Jessica Englert Assistant Secretary, DWS





### Annual Program Review



## James Bain, Deputy Director NCWorks Commission





#### NC COMMERCE

- WIOA Title I
- WIOA Title III
- TAA
- Veterans

#### PUBLIC INSTRUCTION

**Career Technical Education** 

#### **ADMINISTRATION**

Native American Workforce Development Program

#### NC COMMUNITY COLLEGE SYSTEM

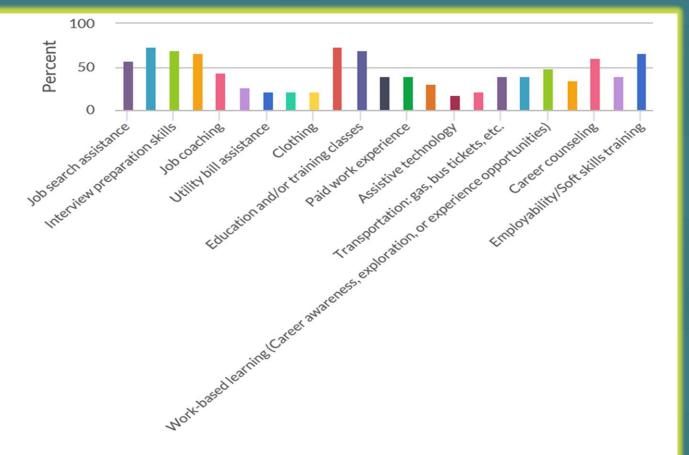
- Apprenticeship
- Customized Training
- Small Business
- WIOA Title II, Basic Skills
- Occupational Career Education
- Post Secondary, Career Technical & Vocational Education

#### HEALTH & HUMAN SERVICES

- Community Services Block Grant
- Food and Nutrition Services
- TANF (Work First)
- WIOA Title IV, Vocational Rehab
- Services for the Blind
- Long Term Vocational Support Services
- Senior Community Service Employment



# Services Provided to Individuals



Most of the agencies report that they primarily provide:

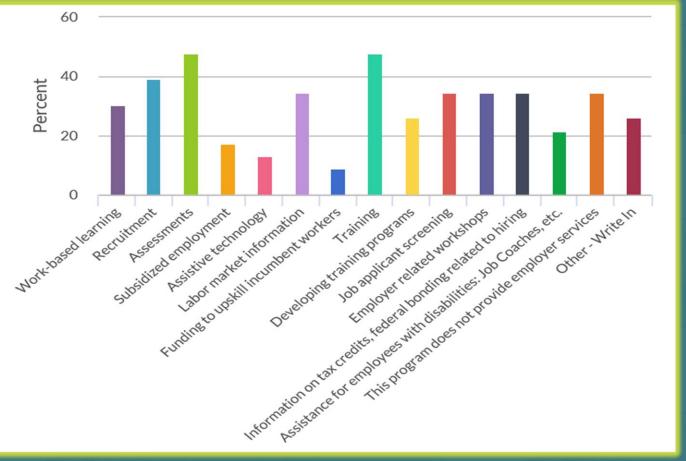
- Skills Development
- Resume Assistance and Job Search.
- Education/Training
- Assessments
- Soft Skills Training

#### Fewer of the agencies report that they provide:

- Job Coaching
- Paid Work Experience
- Transportation Assistance
- Childcare Assistance
- Assistive Technology



# Services Provided to Businesses



Most of the agencies report that they primarily provide:

- Assessments
- Training
- Recruitment
- Job Applicant Screening
- Labor Market Information

#### Fewer of the agencies report that they provide:

- Developing Training Programs
- Assistance for Disabled Employees
- Subsidized Employment
- Assistive Technology
- Incumbent Worker Training



# **Outreach Strategies**

#### **Reaching Individuals:**

Most of the agencies report they primarily use:

- Agency Website
- Word of Mouth
- Printed Materials
- Facebook
- Agency Visits
- YouTube
- LinkedIn

Fewer of the agencies report they use:

- Radio/TV Advertisements
- Twitter
- Newsletter
- Instagram
- Snap Chat
- Blogs

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#### **Reaching Businesses:**

#### Most of the agencies report the primarily use:

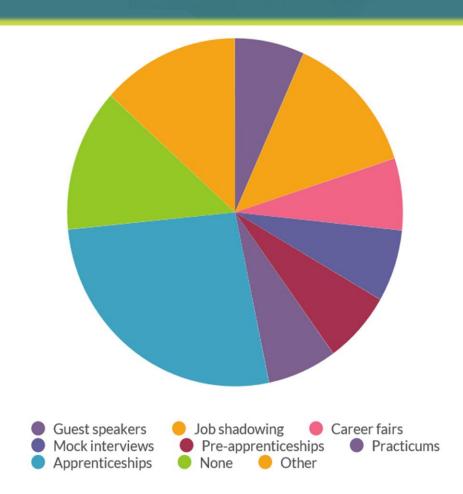
- Attending Industry Events
- Agency Website
- Printed Materials
- LinkedIn
- Facebook

#### Fewer of the agencies report they use:

- Twitter
- YouTube
- Radio/TV Advertisements
- Sector Strategy Meeting
- Newsletter
- Instagram



# Work-Based Learning



| Apprenticeships        | 27% |
|------------------------|-----|
| Job Shadowing          | 13% |
| Other (OJTs, IWT, WEX) | 13% |
| Pre-apprenticeships    | 7%  |
| Guest Speakers         | 7%  |
| Career Fairs           | 7%  |
| Mock Interviews        | 7%  |
| Practicums             | 7%  |

Work-based learning strengthens N.C.'s talent pipeline by providing individuals with career awareness, career exploration, and real-world career experiences to build employability and technical skills. A continuum of work-based learning activities can begin as early as elementary school and continue throughout an individual's career.



# **COVID-19 Response**



- Several agencies have received CARES Act Federal Funds
- Agencies increased services provided virtually and online
- Staff roles and responsibilities have shifted to meet demand for services
- Participants have received additional funding
- Technology is integral to continued daily operations
- COVID-19 pandemic has increased agency response times





### Committee Updates



#### **Governance and System Alignment – Hope Williams**

#### **Employer Leadership – Jeff Frederick**

#### **Local Innovation – Mel Chernoff**

#### **Skills and Education Attainment – Sherry Carpenter**





# NCCareers.org

### **A Comprehensive Career Information System**

- Assess your career interests & needs
- Research 100's of occupations or match to ones that best fit you
- Plan your career & identify possible career paths
- Understand your education options or match programs to your desired occupation
  - Research available jobs & how to get them



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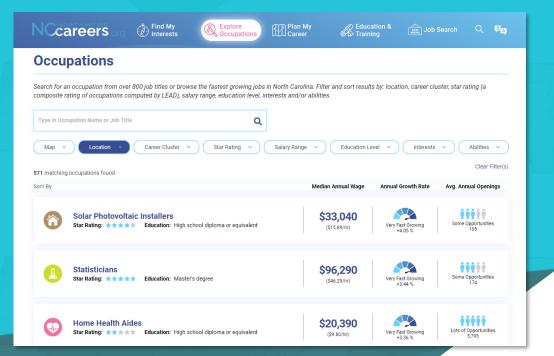
## Larger, More Expansive Occupation Search

- Find occupations through over 40,000 alternate job titles like Video Game Developer & YouTuber
- Filter nearly 800 occupations by
  - Location
  - Career Cluster
  - Opportunity
  - Salary
  - Education
  - Matching Interests
  - Abilities (exclude disabilities)



- Growth
- Pay **\$\$**
- Size (projected job openings)







# **New Connections to Resources**

• Online Guidance

**NCcareers Tips & Resources** 

School Counselors & CDCs

- Career Guidance
- Career Guidance
- Work Based Learning
- College Search & Financing
- Job Postings

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CFNC

**NCWorks Online** 

**Career Centers** 



careers



### **Core Partners**

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- NC Department of Commerce's Labor and Economic Analysis Division
- NC Community College System Office
- NC Department of Health and Human Services and its Vocational Rehabilitation Unit
- NC Department of Public Instruction
- University of North Carolina System Office
- NC Carolina State Education Assistance Authority
- NC Association of Independent Colleges and Universities
- NC Department of Commerce's Division of Workforce Solutions
- NC Carolina Business Committee for Education
- J.P. Morgan

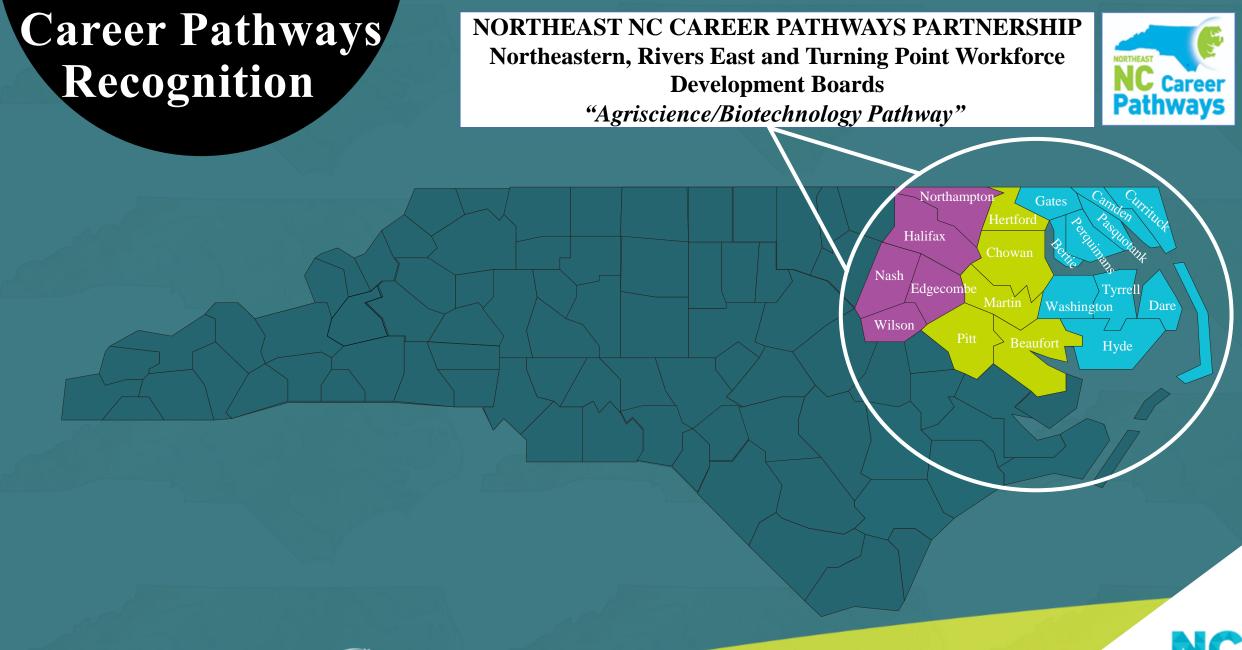


### Career Pathways Recognition



# **Sherry Carpenter Commission Member**









NCWORKS COMMISSION 2020-2021 Meeting Dates

### **Chair Tom Rabon**

**Next Meeting Dates:** 

November 18, 2020 February 10, 2021 May 12, 2021 August 11, 2021 November 10, 2021



# NCWORKS COMMISSION

