

NCWORKS CAREER CENTER CERTIFICATION

NOVEMBER 9, 2022



The NCWorks Commission is responsible for establishing, developing, and providing ongoing oversight of the state-wide NCWorks Career Center system. This responsibility is mandated in the federal Workforce Innovation and Opportunity Act (WIOA) and in N.C. General Statute. The career center system provides workforce development services to individuals and businesses through a network of physical locations, staff, and virtual services.

NCWorks Career Centers serve both job seekers and businesses with a variety of employment services. These sites serve as access points where workforce partners come together under one roof to connect customers to work-related education and training, as well as to help businesses find a qualified workforce. Four local workforce areas are being recommended for certification today:

1. **Cape Fear Workforce Development Board**
Southeast & Sandhills Prosperity Zones
Comprehensive Centers: Brunswick, Columbus, New Hanover, Pender counties



2. **Centralina Workforce Development Board**
Southwest Prosperity Zone
Comprehensive Centers: Anson, Cabarrus, Iredell, Lincoln, Rowan, Stanly, Union counties



3. **Charlotte Works Workforce Development Board**
Southwest Prosperity Zone
Comprehensive Center: Mecklenburg County



4. **Lumber River Workforce Development Board**
Sandhills Prosperity Zone
Comprehensive Centers: Bladen, Hoke, Richmond, Robeson, Scotland counties



5. **Rivers East Workforce Development Board**
Northeast Prosperity Zone
Comprehensive Centers: Beaufort, Hertford, Martin, Pitt counties



6. **Piedmont Triad Workforce Development Board**
Piedmont Triad Prosperity Zone
Comprehensive Centers: Forsyth, Rockingham, Surry counties



7. **Turning Point Workforce Development Board**
Northeast & North Central Prosperity Zone
Comprehensive Centers: Halifax, Nash counties



8. **Northeastern Workforce Development Board**
Northeast Prosperity Zone
Comprehensive Centers: Pasquotank, Chowan counties



9. **Foothills Workforce Development Board**
Northwest, Southwest, Western Prosperity Zones
Comprehensive Centers: Cleveland, McDowell, Rutherford counties



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10. Regional Partnership Workforce Development Board
North Central, Sandhills, and Piedmont Triad Prosperity Zones
Comprehensive Centers: Alamance, Montgomery, Moore, Randolph counties



Cape Fear, Centralina, CharlotteWorks, Rivers East, Piedmont Triad, Lumber River, Turning Point, Northeastern, Foothills, and Regional Partnership NCWorks Career Center certification application forms and supporting documentation for the entire system of centers was reviewed by the NCWorks Commission staff, and Governance and System Alignment committee. They were evaluated for effectiveness in the following categories: Customer Centered Design and Accessibility, Partnerships and Integrated Services, Professional Staff, and Performance and Customer Satisfaction.

As a result of the application reviews and onsite reviews, the NCWorks Commission staff has determined that all criteria have been met and recommends the ten local workforce development boards: Cape Fear, Centralina, CharlotteWorks, Rivers East, Piedmont Triad, Lumber River, Turning Point, Northeastern, Foothills, and Regional Partnership NCWorks Career Centers for certification.