

OPPORTUNITY



This Recorded Online Training provides an overview of the Former Offender Initiative. It was designed for those assisting customers who have criminal records and are trying to return to the workforce.



THIS TRAINING ALSO COVERS:

- NCWorks Career Center staff responsibilities
- Reporting services provided to former offenders through NCWorks Online
- Federal Bonding procedures and eligibility
- Work Opportunity Tax Credit
- Legal topics and relief for those with a criminal record

FORMER OFFENDER INITIATIVE

EZ Access Tip

Are you ready to enroll in this training?

Log into [TRAIN](#) and search Recorded Online Trainings, then look under the Former Offenders header.

Need help? Email us at: ncwtc@nccommerce.com

FREE Online Training

Register **NOW** at:

ncworkforcetraining.com

See page two for registration instructions

NEW STUDENT ACCOUNT

1. Go to www.ncworkforcetraining.com.
2. Click on **New Users Click Here**.
3. Complete ALL profile information.
4. Enter Security Image Code, click **Submit**.
5. A confirmation email with your User ID and password will be sent upon approval.
6. See below to enroll in a course.

RETURNING STUDENTS

1. Go to www.ncworkforcetraining.com.
2. Enter your User ID and Password, click **Login**.
3. First time users will be prompted to set up a security question and answer.
4. Click **Enroll in Courses/Events**.
5. Select your course, click **Enroll**, request special needs if applicable, and click **Submit**.
6. You will receive an enrollment confirmation via email.

REGISTRATION:

You must register online prior to a workshop, training class, or other special event. Confirmation of registration, with details, dates, times and location will be emailed one week prior to the session.

NCWorks Training Center course offerings are open to all in the NC workforce system unless specified as a closed training for a targeted group.

**NCWorks
Training Center**



PAYMENT: Submit payment prior to the start of class by check or money order, payable to the NC Department of Commerce / Workforce. Name(s) of participants must be included on the check.

TRAINING SESSION CANCELLATION: We reserve the right to cancel or postpone sessions based on insufficient registrations or other unforeseen circumstances. You can transfer to an alternate session or registration fees will be refunded. Please allow six weeks for refunds to be processed.

CANCELLATIONS AND SUBSTITUTIONS: To cancel a registration or make a substitution, email ncwtc@nccommerce.com. Submit cancellations and substitutions in writing at least 48 hours prior to the session (unless otherwise specified) to avoid paying the full registration fee.

SPECIAL NEEDS: Please include special needs requests when you register online. We can only guarantee provisions for special needs when notified at least two weeks in advance of training.

LODGING: A list of convenient hotels is available at www.ncworkforcetraining.com/Lodging.aspx.



Do you have questions or need help with registration? Call the Training Center at 919-814-0399 or email ncwtc@nccommerce.com.

**Equal Opportunity Employer Program.
Auxiliary aids and services available upon request to individuals with disabilities.**