

## North Carolina Standards - High Performing Local Workforce Development Boards

Process Standards	Indicators of Quality	Measure of Success
Strategic Planning	<ul style="list-style-type: none"> <li>- Process includes all relevant economic development entities</li> <li>- Process identifies and included the key business drivers in the region</li> <li>- Process includes relevant education entities</li> <li>- Process has a community input component</li> <li>- Process results in identification of issues for local workforce development boards action beyond WIA and that have impact on improving local economy</li> <li>- Process is regional (involved multi-boards) where local workforce development boards boundaries cross labor market areas</li> <li>- Process includes periodic reporting back to stakeholders and the public at-large</li> <li>- Process includes establishing metrics for gauging progress</li> <li>- Process includes interaction with chief elected officials to ensure alignment with their interests</li> </ul>	<p>Interviews with economic developers and education representatives reflect participation in the process and receipt of updates.</p> <p>Interviews with key business representatives indicate awareness of the process, relevance to their interests, and participation in the process.</p>
State of the Workforce Report/Community Audits	<ul style="list-style-type: none"> <li>- A data-based assessment of community workforce and economic issues is evident in the audit including demographic, industry, and education trends</li> <li>- The audit resulted in a public document available in some form to citizens at large</li> <li>- The audit informed the strategic planning process</li> <li>- There is a plan in place (and executed timely) to update the audit</li> </ul>	<p>Review of the audit process and product; interviews with selected stakeholders on the usefulness of the product.</p>

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Outcome Standards	Indicators of Quality	Measures of Success
Measures set in the strategic planning process are being met	<ul style="list-style-type: none"> <li>- Measures are relevant to improving local economy</li> <li>- Measures are quantifiable</li> <li>- Measures are published in some form</li> <li>- Progress against the measures is tracked and published</li> <li>- Measures are reviewed for appropriateness and updated periodically</li> <li>- Measures have economic development impact</li> <li>- Measures cross local workforce development board boundaries, where multi-local workforce boards cover the same labor market</li> </ul>	<p>Review of published information on measures</p> <p>Interviews with key stakeholders indicate measure are relevant and prominent</p>
Meets required performance standards for WIA Title I	Same as standards	Track reports on performance
Meets chartering responsibilities for JobLink Centers	Same as chartering criteria	Chartering was completed in accordance with state guidance
Clean audit trail	No disallowed costs that have not been cleared or are not in a stage of resolution	Review of audit reports
Clean Monitoring Record	No outstanding compliance issues	Review of monitoring records
Effective use of funds	Expenditures are on track with expected levels	Review of financial reports