

RECOVERY THROUGH INNOVATIONS

Sheraton Four Seasons Hotel

Joseph S. Koury Convention Center Greensboro, NC

October 7-9, 2009

NEW - On-Line Registration

www.ncwia.com

Click on Training Center...click on Login to request your login ID

REGISTRATION

Early Registration fee is \$175 if postmarked by September 7, 2009. After September 7, registration will be \$200, and onsite registration will be \$225, subject to space availability.

Registration covers:

Conference programs & workshops; Reception, October 7; Breakfast, October 8; Governor's Awards Banquet, October 8; Breaks & conference materials

Registration does not include lodging. Conference participants are responsible for making their own lodging arrangements.

FEATURED PRESENTERS

Scott Halford

Susanne Gaddis
Beth Lengel
Hope Ethington
Bruce Benson

Paul Clayton
Bob Knight
Ricki Kozumplik
Steve Parese

Workforce Development Leaders!

J. Keith Crisco, NC Department of Commerce
Moses Carey, Employment Security Commission
Dempsey Benton, Office of Economic Recovery & Investment
Helen Parker, US Department of Labor
Dr. Sandra Williams, NC Community College System
Roger Shackelford, Division of Workforce Development

ACCOMODATIONS

A block of rooms has been reserved at the Sheraton Four Seasons Hotel, Greensboro.

Phone: 1-800-242-6556

www.sheratongreensboro.com

Special conference room rate is \$126.00 (plus 12.75% tax) for up to four guests per room (72 hour cancellation policy). Specify that you are attending the NC Workforce Development Partnership Conference to receive this rate. Conference rate and block of rooms will be honored until September 7, 2009.

CANCELLATIONS

Cancellation requests must be in writing and postmarked no later than September 7, 2009 and will be subject to a \$50.00 cancellation fee. Cancellations after September 7 will be subject to the full registration fee. Substitutions will be accepted at any time.

Mail cancellation requests to:
Martha Barefoot, Registrar
Workforce Development Training Center
4351 Mail Service Center
Raleigh, NC 27699-4351

Conversations With...

For a change of pace, enjoy an informal conversation with a workshop presenter and your peers instead of a traditional workshop. We will offer four of these conversations throughout the Conference. Seating is limited so get there early! Topics and facilitators TBA.

Sheraton Four Seasons Hotel | Joseph S. Koury Convention Center | Greensboro, NC | October 7-9, 2009



If you have questions regarding the conference, please contact Robbin Broome (919) 306-1819 or Martha Barefoot at (919) 329-5588; Email: rbroome@nccommerce.com or mbarefoot@nccommerce.com

PRELIMINARY AGENDA 2009

Wednesday, October 7, 2009

9:00 a.m. - 5:00 p.m. Registration

Pre-Conference Meetings

9:00 a.m. - 12:00 Noon

NC Association of Workforce Development

Boards & Directors' Council

10:00 a.m. - 12:00 Noon

- JobLink Coordinators

- JobLink 101

- WorkforcePlus Training

- Youth Leads Meeting

- NC WorkKeys Profilers Association

11:30 a.m. - 12:00 Noon

Moderator Orientation

11:00 a.m.—7:00 p.m. Exhibitors' Displays

1:00 p.m.—3:00 p.m. Keynote Session

Shortcuts for Success

-Scott Halford

3:30 p.m.—5:00 p.m. Concurrent Workshops

- The Power of Emotional Intelligence

- CFNC.org 101: Free Online Tools for Adult Learners

- News From Washington

- Literacy, Career & Tech Education & the CRCs

- Seeking, Securing, and Managing Grant Funding

- Successful Marketing & Retention for Offender Employment

- A Current Perspective of NC's Economy

- Resiliency Among Low-Income Families

- Taking Charge of Change

- Taking the "Risk" Out of At-Risk Youth: 10 Tips for Youth Leaders

Reception
5:00pm - 7:00pm
Book Signing - Scott Halford

Thursday, October 8, 2009

8:00 a.m.—5:00 p.m. Exhibitors' Displays

7:30 a.m.—8:30 a.m. Breakfast

8:45 a.m.—10:15 a.m. Concurrent Workshops

- Quest for Quality! Customer Service & Satisfaction in the Public Sector

- Super-Stressed! Techniques for Fighting What's Fighting You

- Credentialing Options for Workforce Development Professionals

- Say What? Problem-Solving with Hard-to-Serve Customers

- Workforce 2020: What the Futurists Say

- Case Management with Learning-Challenged Youth

- Solutions Management: How to Better Connect with Your Businesses

- Working Families Tell All

- Making Work Easier with Assistive Technology

- WIA Pre-Apprenticeship Program

- Code Green

- Creating Your Workforce Avatar

10:30 a.m. General Session

Join Your Workforce Development Leaders

J. Keith Crisco, NC Department of Commerce

Moses Carey, Employment Security Commission of NC

Dempsey Benton, Economic Recovery & Investment

Helen Parker, US Department of Labor

Dr. Saundra Williams, NC Community College System

Roger Shackelford, Division of Workforce Development

12:00 Noon—1:30 p.m. Lunch—On Your Own

1:30 p.m.—2:30 p.m. Concurrent Workshops

- Looking to the Future for Training Our Youth

- Managing Communication in the Workplace: Creating a Culture of Excellence

- Women & Work: Considering Non-Traditional Career Options

- Corrections to Community: Helping Ex-Offenders Make the Mental Adjustment to Employment

- Should We Reauthorize WIA? What Would You Do?

- Training Ethical Dilemmas

- What is Your Learning Style & Why Does it Matter?

- Building Strong Relationships in the Workforce

- Trade & Globalization Adjustment Assistance Act

- Engaging-Customers: Young and Old

3:00 p.m.—4:00 p.m. Concurrent Workshops

- Job Retention: Friendship Is Your Best Strategy!

- How to Communicate Diplomatically: Avoiding Conflict Through Clear Communication

- Job Search ICU

- Kids These Days! Helping Today's At-Risk Teens Find Workplace Success

- Self-Employment for Dislocated Workers

- Case Notes: What to Write! What to Avoid!

- Career Portfolios: Assisting Customers to Their First Job, a Better Job, and a Better Life!

- Working Your Networks - Works for Youth

- Vision to Know & Do: Helping Workforce Professionals Use Data Effectively

- Broadcasting: Is Not Just for Tom Brokaw

6:30pm - 8:00pm
Governor's Awards Banquet

Friday, October 9, 2009

8:00 a.m.—9:00 a.m. Coffee

Partner Shirt Day!

Wear Your Favorite Partner Shirt!

9:00 a.m.—10:30 a.m. Concurrent Workshops

NC Shines!—Best Practices

- Virtual One-Stop for Youth Through CFNC

- Growing Workforce Development Programs Through Grant Funding

- JobsNOW Update

- Evidence-Based Practices in Offender Management

- What is the Senior Community Service Employment Program and How Can it Help me?

- Demand-Driven Workforce Development

- Career Readiness Certification: Hear it Direct from Employers!

- Green Trail

- Career Clusters for Youth: Career Development

- Are You Listening? Straight Talk From Business

- You Can Get There From Here: Mapping Careers in Emerging Sectors

10:45 a.m.—12:00 Noon Closing Session

JobLink Recognition

Choosing To Live In Joy!

How to Provide Meaningful Work

in a Complicated World

-Hope Ethington